# WILLIAM KNIGHT

## STUDENT AT AUCKLAND UNIVERSITY OF TECHNOLOGY



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I am a hardworking university student, seeking employment and bringing forth a motivated attitude and a variety of powerful skills. Able to effectively self-manage during independent projects, as well as collaborate as part of a team. I have experience in both retail and in computers, bringing a wealth of knowledge from my diverse work history.

## EXPERIENCE

## CUSTOMER SUPPORT REPRESENTATIVE

BP

01/2022 - 03/2022

### FREELANCE IT SUPPORT

Self-Employed

3/2019 - 01/2020

## FREELANCE PHOTOGRAPHER AND VIDEO EDITOR

Self-Employed

07/2018 - 11/2018.

- Providing exceptional customer service to all customers at both the front counter and at the pumps.
- Handling the cash register and software to carry out the necessary day to day tasks
- Created a Visual Basic program that functions as a nutrient calculator to support the client's business
- Designed a website for the client and pushed out updates to fit the client's needs
- Remotely fixed any problem client was facing with technology.
- Produced video that resonated with audiences and promoted engagement
- Recorded all clips and compiled them into a smart and professional video for the client.
- Brought forth creativity and innovation resulting in client satisfaction.

## EDUCATION

## BACHELOR OF COMPUTER AND INFORMATION SCIENCES

Auckland University of Technology

07/2022 - Present

## NCEA LEVEL 1, 2, AND 3

Auckland

02/2019 - 11/2021

## REFERENCES

BP WAIKUMETE 09-818-7049

## SKILLS

### GOOD COMMUNICATION SKILLS

I am good at both listening and speaking, sparking new ideas and giving value. Last summer break I got to join one of the meetings with Relab, listening to everyone's input and giving my own pitch.

## PROGRAMMING SKILLS

I spend most of my free time reading up on technology news, learning more about Javascript, C, HTML, CSS, SQL, and other programming languages. I have been able to use these to my advantage in creating my portfolio website.

### PROBLEM SOLVING

I am able to tackle the problem from multiple angles until I understand where, and how to solve it. I have been working on a property website where I have a section of the website that needs to be hidden until a radio input is selected. Using JQuery, I was able to solve this problem.

## **SELF-MOTIVATION**

I am a highly motivated student, always looking to better myself. I wish to be either a software developer/engineer or full stack developer and will push myself to get there.